

# This is your Travel Insurance Card

The card ensures that you are insured with Europeiska ERV. The card should always be presented when in contact with hospitals, doctors or other health care institutions. On the card you can also find important phone numbers and information that are useful if something should happen during your business trip. Therefore, you should always bring your insurance card when travelling.

If you have questions regarding the Travel Insurance Card please contact your employer.

#### HELP ON THE SPOT - WHEN SOMETHING HAPPENS

### Europeiska ERV Alarm - in case of emergency

In case of seriuos accident or illness, always call both the local emergency number aswell as our alarm central Europeiska ERV Alarm, open 24/7/365. They have a world wide network of physicians, healthcare professionals, psychologists, priests, etc. They can for instance issue payment guarantees\* and contact your relatives.

#### Euro-Center - for information and service

Our service offices, Euro-Centers, are located all around the world and can help you on the spot with information, advice and claims. The personnel speak both the local language and Scandinavian. They know the culture and cooperate with hospitals and agencies. Euro-Center can also issue payment guarantees\* if necessary. More information can be found at www.euro-center.com.

### Remember to bring your insurance card

Always keep your insurance card, with the insurance number, with you at alls time during travel. If something happens and you need to contact either the alarm central or Euro-Center you will be ask to state your insurance number.

## Make your claim 24/7 at erv.se

If something happens during your business trip, you can make your claim 24/7 at erv.se to get compensation.

<sup>\*</sup> Payment guarantee means that the hospital/doctor bills Europeiska ERV Alarm or Euro-Center directly and you do not have to pay yourself.

