



Travel Security Hotline

24/7 security consulting and assistance before and during the trip.

Europeiska ERV offers access to global security consulting and assistance in corporation with Crisis24, the world's leading integrated risk management provider.

About Travel Security Hotline

Travel Security Hotline provides unlimited access to security consulting and assistance via phone, round-the-clock, all year long. With a team of highly trained analysts, operators and security experts, we provide localized services globally so you can be prepared and handle risk related incidents in the best possible way.

This gives your employees the best possible conditions to travel safely on business trips around the world.

Support via Travel Security Hotline

When contacting Travel Security Hotline the employees can get help with everything related to travel security, i.e. what to do if you lose your passport, or support and advice if the employees feel unsafe in the local environment. The team of experts are also specialists in dealing with more rare and extreme situations such as natural disasters, political demonstrations or terrorist acts - incidents that may require both crisis management and evacuation assistance.

One point of contact

Your employees will call the same number available 24/7, for both medical assistance and security related issues. Agents will screen the call and decide if medical help or security advice is needed. Global medical assistance is included as a standard in an insurance agreement with Europeiska ERV.

Travel Security Hotline - an extra service

This service is available for companies who has a Global Travel Insurance including Security Package or an Expatriate Insurance at Europeiska ERV.

Contact us to learn more

If you are interested in offering your employees access to the service Travel Security Hotline, or have additional questions, please contact us at +46 770-456 970 or corporate@erv.se.

Find more information on erv.se



Specialised consulting

Consulting and assistance via phone from specialists in travel security, crisis management and data protection.



One point of contact - 24/7

One point of contact for all types of assistance – security or medical. Round-the-clock, all year long.



Global assistance

Crisis24 has a global team of experts combined with in-depth knowledge of local conditions.

Help and consultancy In all possible scenarios



A GARDWORLD COMPANY

(The examples below are fictitious)

Risk assessment before the trip

Uncertain weather conditions

You are flying to Venezuela with a stopover in the US. You read on the news that the country is experiencing heavy rain and large landslides.

Your flight is not cancelled due to the weather situation, but you are starting to feel worried.

Question to Travel Security Hotline

Is my itinerary affected by the weather conditions?

Should I stay in the US until the weather situation is more stabilised in Venezuela?

How do I keep track of the situation in Venezuela?

Security consulting during the trip

Demonstration

You are in Hong Kong and while visiting a restaurant; you discover that there are large demonstrations in the streets surrounding the restaurant.

You are unable to find a taxi and it doesn't feel safe to walk back to the hotel from the restaurant.

Question to Travel Security Hotline

What is going on outside the restaurant?

Should I stay here or is it too dangerous?

How do I safely get to my hotel?

Explosion

There is an explosion in the city where you are located. You are nearby and on your way from your hotel to a meeting and people are starting to panic around you.

You feel uneasy about the situation and don't know what to do.

What is going on?

How do I proceed from here?

Where can I be safe?

Travel Security Hotline is available with one of the insurances below:



Global Travel Insurance including Security Package

The most flexible and complete corporate travel insurance without excess on the market.

Expatriate Insurance

Tailored to one or more employees with or without accompanying families.

Additional information can be found on erv.se/corporate or contact us for a tailor-made quote.